

# Smith's Wood Primary Academy Child Protection Policy



# Child Protection Policy

**Updated March 2020**

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## **Smith's Wood Primary Academy Governing Body**

### **Child Protection Policy Statement**

The governing body recognise their moral and statutory responsibility to safeguard and promote the welfare of all children. The policy applies to all children between the ages of 0-18 whose care and education comes within the remit of this education provision. (For some special education provisions this age range goes beyond 18). All children regardless of age, gender, race, ability, sexuality, religion, culture or language have a right to be protected from harm.

The governing body will ensure that our school will safeguard and promote the welfare of pupils and work together with other agencies to ensure that our school has adequate arrangements to identify, assess and support those children who have been harmed or are at significant risk of being harmed.

- This policy sets out how the governing body of Smith's Wood Primary Academy is carrying out its statutory responsibility to safeguard and promote the welfare of children in accordance with Section 175 of the Education Act 2002, the Education (Independent School Standards) 2014, and the Non-Maintained Special Schools (England) Regulations 2015.
- This policy relates to child protection and sits within a broader safeguarding policy. The policy applies to all staff (teaching and non-teaching), governors, volunteers, temporary and supply staff working in the education provision.
- This policy will be reviewed annually by the governing body and is in line with the requirements of Working Together to Safeguard Children (DfE, August 2018), Keeping Children Safe In Education (DfE, September 2019), Inspecting safeguarding in early years, education and skills settings Ofsted document (September 2018).
- This policy is made available to parents on request and published on Smith's Wood Primary Academy website [www.smithswoodpri.solihull.sch.uk](http://www.smithswoodpri.solihull.sch.uk) so that parents have an understanding of the child protection responsibility placed on the school.

Child Protection Policy ratified by governing body of Smith's Wood Primary Academy  
December 2019

Governors' Committee Responsible: **Safeguarding Committee**

Governor Lead: Safeguarding Governor **Mr S Carter**

Nominated lead member of staff **Miss D Givens**

Status and Review Cycle: **Statutory /Annual**

Next review date: **December 2020**

Chair of Governors **Mr N Henderson**

# Smith's Wood Primary Academy CHILD PROTECTION POLICY AND PROCEDURES

## Mission Statement

**Working in partnership with parents and carers, staff and governors will aim to:**

- Create a safe, secure orderly and accessible learning environment.
- Deliver exciting, purposeful learning and teaching opportunities both inside, outside and beyond the classroom, through a vibrant curriculum.
- Set clear and consistent expectations for behaviour, centred around mutual respect.
- Develop independence and self respect amongst our children.
- Create a bright, stimulating, interactive place to learn.
- Develop positive links and communication between home, governors and the wider community to support children`s learning.
- Provide an inclusive environment in which all children can succeed.

**Our aim for every child is that they should:**

- Make good progress.
- Enjoy learning.
- Develop lively enquiring minds.
- Be able to work with others as part of a team.
- Embrace new technology, alongside traditional skills
- Show care and respect for the environment and contribute to the community.

We encourage all teachers and support staff to create a positive, forward looking, professional workplace in which teamwork is central, expertise and strengths are shared and where calculated risks are taken.

## Policy Statement:

The welfare of our pupils is our paramount concern. Our school is a community and we all (staff, governors, parents, families and pupils) have an essential role to play in making it safe and secure. This includes maintaining an attitude of "it could happen here" where child protection is concerned.

Safeguarding and promoting the welfare of children is everyone's responsibility. Everyone who comes into contact with children and their families has a role to play in safeguarding children.

We make every effort to provide a safe and welcoming environment, underpinned by a culture of openness where both children and adults feel secure, able to talk and believe they are being listened to.

## Aims:

To set clear expectations of how we expect all staff and volunteers to respond in the event of a concern about a child or young person, including their responsibilities in identifying and reporting possible cases of abuse, in order to safeguard children and young people.

To identify key roles and responsibilities for all staff in relation to child protection, and emphasise the need for good levels of communication between all members of staff in school.

To recognise our responsibility to refer any significant concerns about a child or young person which may indicate physical abuse, emotional abuse, sexual abuse (including child sexual exploitation) or neglect to Multi-agency Safeguarding Hub (MASH). The Solihull Multi-Agency Thresholds Criteria [www.solihullscb.co.uk/practitioner-volunteers/threshold-guidance-22.php](http://www.solihullscb.co.uk/practitioner-volunteers/threshold-guidance-22.php) should be used to support decision making in any referral.

To provide reports to and attend any statutory child protection conferences, initial and review, core group meetings and child in need conferences that may be called in line with Solihull Local Safeguarding Board (LSCB) [child protection procedures](#).

To engage in child protection statutory assessment and interventions as required, recognising our duty to work with other agencies in protecting children from harm (e.g: Children's Social Work Services, Police Public Protection Unit, health professionals including mental health professionals).

To maintain clear management oversight of all child protection work; identifying, referring and supporting children known to be at risk of harm, ensuring pupils at risk of harm are safeguarded and receive timely support and intervention; including early help and prevention work.

## Definitions

**Safeguarding:** protecting from maltreatment; preventing impairment of health and development; ensuring that children grow up with the provision of safe and effective care; and work in a way that gives the best life chances and transition to adulthood (as defined in the Children Act 2004). This is applied to every child.

**Child Protection:** is an aspect of safeguarding, but is focused on how we respond to children who have been significantly harmed or are at risk of significant harm.

**Child:** refers to all young people who have not yet reached their 18<sup>th</sup> birthday. The policy applies to all pupils of our school. It will extend to visiting children and students from other establishments.

**Parent:** refers to birth parents and other adults in a parenting role, for example adoptive parents, step parents and foster parents.

**Abuse:** a form of maltreatment of a child. This could mean neglect, physical, emotional or sexual abuse or any combination of these. Somebody may abuse or neglect a child by inflicting harm, or by failing to act to prevent harm. They may be abused by an adult or adults or another child or children. In the Children's Acts 1989 and 2004, a **child** is anyone who has not yet reached their eighteenth birthday.

## Legal Framework

The Children's Acts 1989 and 2004 (as amended 2004 section 52) The Children Act 1989 introduced the concept of significant harm as the threshold which justifies compulsory intervention in family life in the best interests of children Under Section 17 (10) of the Children Act 1989, a child is in "need" if:

- He/she is unlikely to achieve or maintain, or have the opportunity of achieving or maintaining, a reasonable standard of health or development without the provision for him/her of services by a local authority;
- His/her health or development is likely to be significantly impaired, or further impaired, without the provision for him/her of such services; or
- He/she is disabled.

Education Act 2002 Section 175 (maintained schools) the Education (Independent School Standards) 2014, and the Non-Maintained Special Schools (England) Regulations 2015.

The Sexual Offences Act 2003

The Counter-Terrorism and Security Act (2015), section 26 The Prevent Duty Serious Crime Act (2015), Mandatory reporting duty for known cases of female genital mutilation.

Statutory Guidance: Keeping Children Safe In Education (September 2019)

Statutory Guidance: Working Together to Safeguard Children (August 2018)

Statutory Guidance: Information sharing: Advice for practitioners providing safeguarding services to children, young people, parents and carers (DfE July 2018).

Inspecting safeguarding in early years, education and skills settings (August 2018)

What to do if you're worried a child is being abused (March 2015)

## **Leadership and Management of Child Protection**

### **Governing Body**

The governing body is responsible for:

- Ensuring there is a nominated safeguarding governor who ensures accountability for child protection and attends appropriate training in order to guide governors on their strategic responsibilities.
- Liaising with the Headteacher/designated staff over all matters regarding child protection issues. This is a strategic role rather than operational – governors will not be involved in concerns about individual pupils. The safeguarding governor should provide appropriate challenge and support for any action to progress areas of weakness or development in the education provision's child protection arrangements.
- Ensuring a member of the senior leadership team is appointed as the Designated Safeguarding Lead (DSL) who leads on and has clear oversight of all child protection work. The DSL must be appropriately trained to undertake this role. Governors must support the DSL in their role by ensuring the allocation of funding and resource is sufficient to meet the current child protection activity.
- Ensuring the DSL produces an annual report to the governing body of child protection activity. This should also reflect the child protection element of the local authority annual review of safeguarding. Under no circumstances should the establishment's governors or trustees be given details of individual cases. Governors or trustees may, however, be provided with a report at the end of the academic year, outlining the number of cases dealt with and other statistics which do not identify individual children.
- Ensuring the education provision fully engages with the local authority in their annual review of safeguarding procedures, providing relevant information in a timely manner. The chair of governors should sign to confirm accuracy of the education provision's arrangements, and ensure any concerns are remedied without delay.
- Ensuring the governing body receives child protection awareness training, including the safeguarding governor, from the trained school designated safeguarding lead.
- Ensuring the school has an effective child protection policy, staff behaviour policy and pupil behaviour policy.
- Ensuring that all school staff and volunteers (including governors) receive child protection awareness training at the required frequency.
- Ensuring the school has a broad and balanced curriculum that teaches children about keeping safe.
- Ensuring national statutory guidance and legislation (specifically Keeping Children Safe in Education, DfE, September 2019 and Working Together to Safeguard Children, DfE, August 2018) and local requirements (specifically Solihull LSCB procedures and Solihull local authority policy, advice and guidance) are adhered to.

(A governing body checklist is provided in the Safeguarding Policy guidance).



## Child Protection Roles

The **Designated Safeguarding Lead (DSL) for Child Protection** is Miss D Givens and is a member of the Senior Leadership Team. Her job description clearly reflects this role as outlined in [Appendix 1](#). She has undertaken relevant training to the role and receives at least bi-annual updates.

The **Deputy Designated Safeguarding Leads (DSL)** for child protection are Miss R McNulty, Mrs P Kirk and Mrs L O'Reilly their job description clearly reflects this role. They have undertaken relevant training to undertake the role and receive at least bi-annual updates.

In the absence of the Designated Safeguarding Lead and the Deputy Designated Safeguarding Lead the most senior member of staff in education provision will assume responsibility for any child protection matters that arise.

**Little Acorns** is the childcare provision (Before and After School Club).

**The nominated safeguarding governor** is: Mr S Carter. He is responsible for child protection and champion good practice; to liaise with the headteacher and to provide support and challenge in the area of child protection.

The **Headteacher** will ensure that the child protection policies and procedures adopted by the governing body are fully implemented and sufficient resources and time are allocated to enable staff members to discharge their safeguarding responsibilities.

The **governing body** is collectively responsible for ensuring that child protection arrangements are fully embedded within the school's ethos and adhered to in the school's day-to-day practice.

**All staff members, governors, volunteers and external providers** are expected to:

- Act on any concerns about a child's welfare immediately. Remember that the child's welfare and interests must be the paramount consideration at all times.
- Be aware of the systems within their school or college which support safeguarding:
  - Child protection policy
  - Pupil behaviour policy
  - Staff behaviour policy
  - Safeguarding response to children who go missing from education (attendance policy)
  - Role of the designated safeguarding lead
- Never promise to keep a secret or confidentiality, where a child discloses abuse.
- Know the definitions for abuse and the impact abuse can have on children and young people.
- Be alert to signs and recognise indicators of possible abuse.
- Listen to abuse concerns shared by a child (disclosure) and follow school child protection procedures, including notifying the DSL immediately.
- Undertake induction and training on child protection as required.
- Notify the DSL of any unexplained absence of a child on a Child Protection Plan or subject to a Child In Need Plan.
- Report to the DSL any additional concerns, disclosures or observations after the initial referral, not assuming that a referral in itself will protect children.

Any member of staff who has concerns about the safety or potential abuse of a child must report their concerns to the Designated Safeguarding Lead for Child Protection **without delay**. This includes allegations made against other children.

Staff are not expected to take it upon themselves to investigate concerns or make judgements.

**Definitions of Abuse:** All school and college staff should be aware that abuse, neglect and safeguarding issues are rarely standalone events that can be covered by one definition or label. In most cases, multiple issues will overlap with one another.

**Physical Abuse** may involve hitting, shaking, throwing, poisoning, burning or scalding, drowning, suffocating or otherwise causing physical harm to a child. Physical harm may also be caused when a parent or carer fabricates the symptoms of, or deliberately induces illness in a child.

**Emotional Abuse** is the persistent emotional maltreatment of a child such as to cause severe and persistent adverse effects on the child's emotional development. It may involve conveying to children that they are worthless or unloved, inadequate, or valued only insofar as they meet the needs of another person. It may include not giving the child opportunities to express their views, deliberately silencing them or 'making fun' of what they say or how they communicate. It may feature age or developmentally inappropriate expectations being imposed on children. These may include interactions that are beyond the child's developmental capability, as well as overprotection and limitation of exploration and learning, or preventing the child participating in normal social interaction. It may involve seeing or hearing the ill-treatment of another. It may involve serious bullying (including cyberbullying), causing children frequently to feel frightened or in danger, or the exploitation or corruption of children. Some level of emotional abuse is involved in all types of maltreatment of a child, though it may occur alone.

**Sexual Abuse** involves forcing or enticing a child or young person to take part in sexual activities, not necessarily involving a high level of violence, whether or not the child is aware of what is happening. The activities may involve physical contact, including assault by penetration (for example, rape or oral sex) or non-penetrative acts such as masturbation, kissing, rubbing and touching outside of clothing. They may also include non-contact activities, such as involving children in looking at, or in the production of, sexual images, watching sexual activities, encouraging children to behave in sexually inappropriate ways, or grooming a child in preparation for abuse (including via the internet). Sexual abuse is not solely perpetrated by adult males. Women can also commit acts of sexual abuse, as can other children.

**Neglect** is the persistent failure to meet a child's basic physical and/or psychological needs, likely to result in the serious impairment of the child's health and development. Neglect may occur during pregnancy as a result of maternal substance misuse. Once a child is born, neglect may involve a parent or carer failing to:

- provide adequate food, clothing and shelter (including exclusion from home or abandonment);
- protect a child from physical and emotional harm or danger;
- ensure adequate supervision (including the use of inadequate care-takers);
- ensure access to appropriate medical care or treatment.

It may also include neglect of, or unresponsiveness to, a child's basic emotional needs.

### **Additional Vulnerabilities for Pupils with Special Educational Needs and Disabilities (SEND)**

Additional barriers can exist when recognising abuse and neglect for children with special educational needs and disabilities, including:

- assumptions that indicators of possible abuse (eg: behaviour, mood, injury) relate to the child's disability without further exploration;
- children with SEND can be disproportionately impacted by things such as bullying – without outwardly presenting any signs;

- communication barriers and difficulties (eg: not hearing, not listening, not seeing) in overcoming these.

It is important that the designated safeguarding lead, the special educational needs co-ordinator, the behaviour lead and the medicines in schools lead liaise to ensure the designated safeguarding lead has oversight of any other issues the child or young person is experiencing, and ensures that these are included in any decision making.

## **Staff Induction, Training and Development**

**All** staff members should receive appropriate safeguarding and child protection training, including induction, which is regularly updated. This should include training on how to recognise signs of abuse **and** how to respond to any concerns. In addition all staff members should receive safeguarding and child protection updates (for example, via email, e-bulletins and staff meetings), as required, but at least annually, to provide them with relevant skills and knowledge to safeguard children effectively.

Individuals **must**:

- read chapter one of Keeping Children Safe In Education (DfE September 2019) entitled “Safeguarding Information for All Staff” and understand its implications;
- read and understand the school’s child protection policy and make sure they are clear on how to act in the event of a concern and maintaining confidentiality;
- read and understand the pupils behaviour policy and ensure they follow it in the course of their day to day work with children and young people;
- read and understand the staff behaviour policy (code of conduct), so that they are clear on what to do if there is a breach of the code of conduct (governor code of conduct for governors);
- understand the difference between having a concern about a child, and a child in immediate danger, being clear on the relevant actions to take;
- know the role of the designated safeguarding lead in school;
- understand that early help and support that can be provided by the school, and their role in early help.

The DSL provides at least an annual briefing to the school to provide staff with any updates on changes to child protection legislation, procedures and relevant learning from key serious case reviews.

This training and induction is proportionate to individuals’ roles and responsibilities.  
<https://extranet.solgrid.org.uk/management/staffing/smbcschoolshr/HRDocuments/>

The school maintains accurate signed records of staff child protection induction, training and reading. (For guidance see example safeguarding training record in Safeguarding Policy guidance, at [www.solgrid.org.uk/safeguarding/](http://www.solgrid.org.uk/safeguarding/)).

The nominated safeguarding governor with responsibility for child protection undergoes child protection training prior to or as soon as appointment to the role and at regular intervals thereafter.

The Designated Safeguarding Lead for child protection attends the multi-agency safeguarding LSCB training within 12 weeks of taking up their responsibilities. The education provision will ensure that its Designated Safeguarding Lead attends the Designated Safeguarding Lead annual education conference to keep abreast of child protection learning and developments, at least biannually.

We ensure that staff members provided by other agencies and third parties, e.g. supply teachers and contracted staff, such as catering staff, are aware of our child protection policy and procedure, and have received appropriate child protection training.

## **The Impact of Abuse and Neglect**

The sustained abuse or neglect of children physically, emotionally, or sexually can have long-term effects on the child's health, development and well-being. It can impact significantly on a child's self-esteem, self-image and on their perception of self and of others. The effects can also extend into adult life and lead to difficulties in forming and sustaining positive and close relationships. In some situations it can affect parenting ability.

## **Recognising Signs of Child Abuse**

The following signs may indicate something is wrong:

- significant change in behaviour
- extreme anger or sadness
- aggressive and attention seeking behaviour
- suspicious bruises with unsatisfactory explanations
- lack of self esteem
- self-injury or harm
- depression
- age inappropriate sexual behaviour

(For further guidance, "What to do if you are worried a child is being abused?"

<https://www.gov.uk/government/publications/what-to-do-if-youre-worried-a-child-is-being-abused--2> ).

If abuse is suspected, presence of signs of abuse is not proof that the abuse has occurred, but:

- must be regarded as indicators of the possibility of significant harm
- justify the need for careful assessment and discussion with the designated member of staff for child protection / decision making conversation which is logged
- may require consultation with and / or referral to Children's Social Work Service

The absence of such risk indicators does not mean that abuse or neglect has not occurred.

In an abusive relationship the child may:

- appear frightened of the parents
- act in a way that is inappropriate to her/his age and development (though full account needs to be taken of different patterns of development and different ethnic groups)

The parent or carer may:

- persistently avoid child health promotion services and treatment of the child's episodes of illness
- have unrealistic expectations of the child
- frequently complain about/to the child and may fail to provide attention or praise (high criticism/low warmth environment)
- be absent or misusing substances
- persistently refuse to allow access to professionals on home visits
- be involved in domestic abuse

Staff should be aware of the potential risk to children when individuals, previously known or suspected to have abused children, move into the household.

### **Children Suffering or likely to Suffer Significant Harm**

The Children Act 1989 introduced the concept of **significant harm** as the threshold that justifies compulsory intervention in family life in the best interests of a child. It gives local authorities a duty to make enquiries under section 47 of the Children Act 1989 to decide whether they should take action to safeguard or promote the welfare of a child who is suffering, or likely to suffer, significant harm. Such enquiries must be initiated where there are concerns about maltreatment, including all forms of abuse and neglect, female genital mutilation and other so-called honour based violence, and extra-familial threats like radicalisation and sexual exploitation.

Safeguarding and promoting the welfare of children is defined in Working Together to Safeguard Children (2018) as:

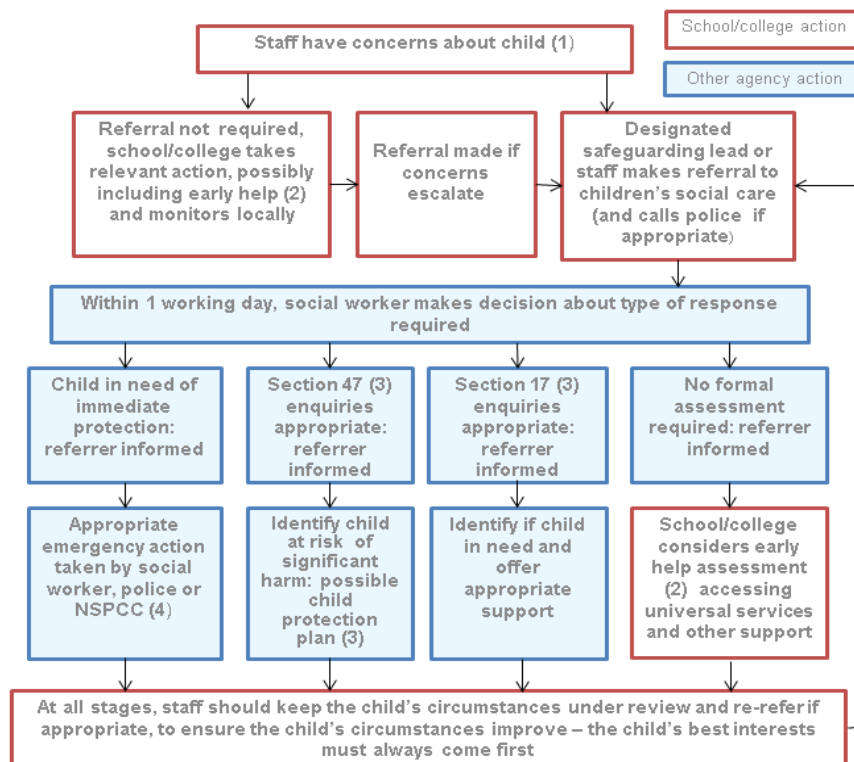
- protecting children from maltreatment;
- preventing impairment of a child's health or development;
- ensuring that children are growing up in circumstances consistent with the provision of safe and effective care; and
- taking action to enable all children to have the best outcomes. (DfE, August 2018 p7)

### **Action when a child has suffered or is likely to suffer harm**

This diagram, taken from Keeping Children Safe in Education (September 2019), illustrates what action should be taken and who should take it where there are concerns about a child. If, at any point, there is a risk of immediate serious harm to a child a referral should be made to children's social care immediately via the schools processes, referring to the multi-agency safeguarding hub (MASH) [link](#) (MASH referral form) or **0121 788 4300**

**Anybody can make a referral.** Members of staff should make a written account of any concern they have regarding the welfare or well-being of a pupil using the education provision pro forma including making a note of any visible marks and injuries. (See [Appendix 2](#) Model Child Welfare Concern and child protection concern/disclosure form example pro forma and [Appendix 3](#) body map)

## Actions where there are concerns about a child



1. In cases which also involve a concern or an allegation of abuse against a staff member, see Part four of this guidance.
2. Early help means providing support as soon as a problem emerges at any point in a child's life. Where a child would benefit from co-ordinated early help, an early help inter-agency assessment should be arranged. Chapter one of Working Together to Safeguard Children (2018) provides detailed guidance on the early help process.
3. Referrals should follow the process set out in the local threshold document and local protocol for assessment. Chapter one of Working Together to Safeguard Children.
4. Under the Children Act 1989, local authorities are required to provide services for children in need for the purposes of safeguarding and promoting their welfare. This can include s17 assessments of children in need and s47 assessments of children at risk of significant harm. Full details are in Chapter one of Working together to safeguard children. This could include applying for an Emergency Protection Order (EPO).

## Dealing with Disclosures or Concerns:

If a child makes an allegation or discloses information which raises concern about actual or potential Significant Harm, the initial response should be limited to listening carefully to what the child says so as to:

- clarify the concerns;
- confirm who the child has already told, if anyone;
- make a full written record of what is being said by the child in their words.

If a child is freely recalling events, the response should be to listen, rather than stop the child; questioning of the information being given must be limited to confirming factual accuracy required to provide a quality referral, e.g. who are the people involved, what has actually happened and when and where did any incident occur.

If the child has an injury but no explanation is volunteered, it is acceptable to enquire how the injury was sustained.

However, the child must not be pressed for information, led or cross-examined or given false assurances of absolute confidentiality. Such well-intentioned actions could prejudice Police investigations.

It is important that the child should not be asked to repeat the information to a colleague or write the information down. Making an accurate and verbatim record of what the child has said (disclosure), (or evidence that has led to the concerns) recording the child's own words, is the responsibility of the person to whom the child has disclosed. This is recorded on the concerns form for volunteers and My Concern for all staff.

The DSL should be informed of the concerns immediately and given the completed concerns form as soon as possible afterward.

A record of all conversations (including the timings, the setting, those present, as well as what was said by all parties) and actions must be kept. These should be recorded on the concerns form.

Any member of staff who has concerns about the welfare of a child must share this information with the DSL.

- The report is given to the DSL immediately who will analyse risk and refer onwards as necessary and appropriate.
- Referrals where urgent action is required should never be delayed in order for a full record to be written.

No enquiries or investigations may be initiated without the authority of Children's Social Work Services or the Police.

**Note: Early Years registered providers (including school run early years providers) must notify Ofsted of any serious accident, illness or injury to, or death of, any child while in their care, and of the action taken. Notification must be made as soon as reasonably practicable, but in any event within 14 days of the incident occurring. A registered provider who, without reasonable excuse, fails to comply with this requirement commits an offence. (EYFS 2014, p 26 paragraph 3.51) The Solihull multi-agency safeguarding hub (MASH) must also be notified.**

## Guiding Principles for all staff and volunteers for Dealing with Disclosures: The Seven R's

The Seven R's provides staff with clear guidance on how to act in the event of a concern or disclosure: Receive, Reassure, Respond, Report, Record, Remember, Review.

### Receive

- Listen to what is being said, without displaying shock or disbelief.
- Accept what is said and take it seriously.
- Make a note of what has been said as soon as practicable.

### Reassure

- Reassure the pupil, but only as far as is honest and reliable.
- Do not make promises you may not be able to keep, e.g.: "I'll stay with you", or "everything will be alright now" or "I'll keep this confidential".
- Do reassure, e.g.: you could say "I believe you", "I am glad you came to me", "I am sorry this has happened", "We are going to do something together to get help".

### Respond

- Respond to the pupil only as far as is necessary for you to establish whether or not you need to refer this matter, but do not interrogate for full details.
- Do not ask 'leading' questions, i.e.: "did he touch your private parts?" or "did she hurt you?". Such questions may invalidate your evidence (and the child's) in any later court proceedings.
- Instead, make use of open ended questions which offers the child the opportunity to provide more information about an event in a way that is not leading, suggestive or putting them under pressure. Open questions may use how? When? Who? Where?  
Questions beginning with the phrases "tell me", "describe" or "explain" are useful:
  - Tell me what happened, tell me who was there.
  - Explain what you mean when you say.
  - Describe the place to me.
- Do not criticise the alleged perpetrator; the pupil may care about him/her, and reconciliation may be possible.
- Do not ask the pupil to repeat it all for another member of staff. Explain what you have to do next and whom you have to talk to. Reassure the pupil that it will be a senior member of staff.

### Report

- Share concerns with the designated safeguarding lead (DSL) as soon as possible. If you are unable to contact your designated safeguarding lead, deputy designated safeguarding lead, or most senior member of staff, and the child is at risk of immediate harm, contact MASH ([link](#) to MASH referral form) or on **0121 788 4300**.
- If you are dissatisfied with the response from the DSL or children's social work, you should ask for the decision to be reconsidered, giving your reasons for this
- A formal referral or any urgent medical treatment **must not** be delayed by the unavailability of designated staff



## Record

- If possible make some very brief notes at the time and write them up as soon as possible. Keep your original notes on file.
- Any member of staff receiving a disclosure of abuse from a child or young person, or noticing signs or symptoms of possible abuse in a child or young person, will make a written record within the hour recording the disclosure using the child's own words, what was said or seen and the location both of the abuse and the disclosure.
- Record the date, time, place, persons present and noticeable non-verbal behaviour, and the words used by the child. If the child uses sexual 'pet' words, record the actual words used, rather than translating them into proper words.
- A record of a concern, suspicion or allegation should be made at the time of or as soon as possible after the event. Dates and times of events should be recorded as accurately as possible, together with a note of when the record was made. (See [Appendix 2](#) - model pro forma.)
- Record facts and observable things, rather than your 'interpretations' or 'assumptions'.
- A record should be made of any visible marks, bruising or injuries to a child that give cause for concern. This may be completed on a body map. (See [Appendix 3](#)). The child should not be examined intimately or pictures taken of any injuries / marks.
- All records must be signed and dated clearly with the name of the signatory clearly printed.
- Children **MUST NOT** be asked to make a written statement themselves or to sign any records.
- All records of a child protection nature (handwritten or typed) are passed to the DSL.

## Remember

- Support the child: listen, reassure, and be available.
- Complete confidentiality is essential. Share your knowledge only with appropriate professional colleagues.
- Try to get some support for yourself if you need it.

## Review

- Has the action taken provided good outcomes for the child?
- Did the procedure work?
- Were any deficiencies or weaknesses identified in the procedure? Have these been remedied?
- Is further training required?

## Specific Safeguarding Issues

All staff should have an awareness of specific safeguarding issues that can put children at risk of harm. Behaviours linked to issues such as drug taking, alcohol abuse, deliberately missing education and sexting (also known as youth produced sexual imagery) put children in danger.

All staff should be aware that safeguarding issues can manifest themselves via peer on peer abuse. This is most likely to include, but may not be limited to:

- bullying (including cyberbullying)
- physical abuse such as hitting, kicking, shaking, biting, hair pulling, or otherwise causing physical harm
- sexual violence and sexual harassment
- sexting (also known as youth produced sexual imagery) and
- initiation/hazing type violence and rituals

**Contextual Safeguarding:** Safeguarding incidents and/or behaviours can be associated with factors outside the school or college and/or can occur between children outside the school or college. All staff, especially the designated safeguarding lead should be considering the context within which such incidents and/or behaviours occur. This is known as contextual safeguarding, which simply means assessments of children should consider whether wider environmental factors are present in a child's life that are a threat to their safety and/or welfare. See <http://www.solgrid.org.uk/education/safeguarding/child-protection/issues/contextual-safeguarding/>.

In addition to the four categories of abuse, Keeping Children Safe in Education (2019) identifies the following safeguarding issues:

- Children and the court system
- Children missing from education
- Children with family members in prison
- Child Exploitation/serious violence
  - Child sexual exploitation (CSE)
  - County Lines Child (and vulnerable adult)/ criminal exploitation)
  - Trafficking and modern slavery
  - Youth violence/gang involvement
- Domestic abuse
- Homelessness
- So-called 'honour-based' violence
- Female Genital Mutilation
- Forced marriage
- Preventing radicalisation
- Peer on peer abuse
- violence

- gender-based violence/violence against women and girls (VAWG)
  - gangs and youth violence
  - Sexual violence such as rape, assault by penetration and sexual assault, sexual harassment between children in schools and colleges
  - Upskirting, which typically involves taking a picture under a person's clothing without them knowing, with the intention of viewing their genitals or buttocks to obtain sexual gratification, or cause the victim humiliation, distress or alarm.
- bullying including cyber-bullying
  - child missing from education, home or care
  - drugs
  - health and well-being
    - fabricated or induced illness
    - mental health and behaviour
    - medical conditions
  - Online safety and sexting
  - Private fostering
  - child abduction

Definitions of these specific safeguarding issues and local pathways to support are provided in the Solihull Designated Safeguarding Lead's Handbook ([www.solgrid.org.uk](http://www.solgrid.org.uk) > [education](#) > [safeguarding](#)). National guidance is provided in Keeping Children safe in Education (DfE 2018), Appendix A. LSCB guidance and procedures are contained in the Solihull Local Safeguarding Board Procedures through the link [Solihull LSCB procedures](#).

## Supporting Children

We recognise that a child who is abused or witnesses violence may feel helpless and humiliated, may blame themselves, and find it difficult to develop and maintain a sense of self-worth. We recognise that the school may provide the only stability in the lives of children who have been abused or who are at risk of harm. We accept that research shows that the behaviour of a child in these circumstances may range from that which is perceived to be normal to aggressive or withdrawn.

We support all children by:

- Encouraging self-esteem and self-assertiveness, through the curriculum as well as our relationships, whilst not condoning aggression or bullying.
- Ensuring repeated hate incidents, e.g. racist, homophobic or gender or disability based bullying, are considered under child protection procedures.
- Promoting a caring, safe and positive environment within the school, with access to appropriate adults to approach if they are in difficulties.
- Liaising and working together with all other support services and those agencies involved in the safeguarding of children, including notifying social care as soon as there is a significant concern.
- Notify the allocated social worker of any new concerns about a child who is subject to a child protection plan or a child in need plan ([Section 2.7 of Chapter 3.1. of the LSCB Procedures](#)).

- Monitoring children who have been identified as having welfare of protection concerns and providing appropriate support. An individual support plan is devised, implemented and reviewed regularly for pupils requiring early help of safeguarding. This is kept with the child protection record.
- Where children and young people have exhibited sexually inappropriate/ harmful behaviour and/or exhibited sexually inappropriate/harmful behaviour towards others. Guidance is provided in [Appendix 13](#). Where necessary a co-ordinated multi-agency response is undertaken to ensure the appropriate safeguards and support are in place. We ensure that the needs of children and young people who abuse others will be considered separately from the needs of their victims.
- Providing continuing support to a child about whom there have been concerns who leaves the school by ensuring that appropriate information is copied under confidential cover to the child's new setting and ensuring the school medical records are forwarded as a matter of priority.

The Solihull designated safeguarding lead toolkit is available at <http://www.solgrid.org.uk/education/safeguarding/management/>

### **The role of the DSL following a report of concerns from a member of staff – what the DSL must do in considering next steps including making a referral and record keeping:**

#### **a) Referring**

The DSL will assess the information provided on the concern form, using the Solihull multi-agency thresholds criteria and consider if significant harm has happened or there is a risk that it may happen. If the evidence suggests the threshold of significant harm or risk of significant harm has been reached; or they are not clear if the threshold is met, then the DSL will contact children's social care.

The DSL will:

- make a professional judgement about what action needs to be taken, using the Solihull Multi-agency Guidance Threshold Criteria to help support Children, Young People and their Families in Solihull, [What to do if you're worried that a child is being abused](#), the school child protection procedure and the Solihull LSCB procedures (<http://solihulllscb.proceduresonline.com/index.htm>). The DSL will consider the following:
  - the nature of the concern;
  - how and why it has arisen;
  - what the presenting child's and family's needs appear to be;
  - what relevant information is held by the school, (consider any previous referrals, closed case to children's social work, any other school concerns; early help work, developmental needs of the child, parenting capacity, family structure )
  - whether the concern indicates a likelihood of **Significant Harm** and if so;
  - whether there is any need for any urgent action to protect the child, any other child in the same household or any child in contact with an alleged perpetrator;

- whether there are any other children, either in the household or in contact with any alleged perpetrator of abuse, identified as in need or at risk of harm;
  - whether the child has any sibling(s) at other education provisions or early years settings and consider whether information is such that it should be shared with that other setting;
  - whether there are any concerns regarding an abuse of a position of trust;
  - where targeted support services have been offered but there is refusal or reluctance by the parent/carer to engage or engage consistently with the support being offered and therefore the identified cause of concern/need is not being addressed, i.e. no improved outcome for the child;
  - where targeted support services have been in place but the parent or carer appear unable to make the required changes in order to improve outcomes for the child.
- Where a DSL makes a referral, they should include:
    - the known facts;
    - any suspicions or allegations;
    - whether or not there has been any contact with the child's family;
    - any information they have on the child's developmental needs, and the capacity of the child's parent or carers to meet those needs.

If the DSL feels unsure about whether a referral is necessary, a telephone call to MASH can be made for advice.

- If the child is in immediate danger and urgent protective action is required, the police should be called. The DSL should also notify Children's Social Care of the occurrence and what action has been taken. This should be formally recorded by the school.
- Where the pupil is suffering from a serious injury, medical attention must be sought immediately by calling an ambulance or taking the child to the Accident and Emergency Department of the local hospital (Headteacher or DSL). The DSL should notify Children's Social Care. On arrival at the hospital, the duty consultant paediatrician must be informed of the nature of the concerns. The DSL should make a referral and ensure that all events, advice, notifications and actions are recorded, including any decision making. The DSL should seek advice from Children's Social Care about informing parents, remembering that parents should normally be informed that a child requires urgent medical attention.
- In accordance with the [Local Safeguarding Children's Board Procedures](#), the agreement of the parents for a referral to MASH should normally be sought where possible, ([Chapter 3.1.Section 13.1](#)). However, if it is felt that seeking any such agreement would increase the level of significant risk to the child, the matter should be discussed with MASH and their advice sought. This must not contribute to a delay in making a referral.
- If the child is known to have an allocated social worker, referrals should be made directly to the allocated worker or, in her/his absence, the manager or a duty officer in the team. Sharing of this information and response should be recorded on the pupil file. If you are not aware of the name or contact

number for the allocated social worker you should contact the Children's Assessment Team and they will assist in confirming this detail.

**Contact details for a referral for children residing in Solihull:  
Solihull Multi-Agency Safeguarding Hub (MASH):  
0121 788 4333  
0121 605 6060 (Out of Hours)**

All referrals need to be confirmed in writing as soon as possible using the [Children and Families Inter agency Referral](#) form online.

- Where the child does not reside in Solihull the referrals must be made to the appropriate cross border local authorities. These must also be confirmed in writing.
- The DSL should receive a response to the referral within one working day. If a response is not received, the DSL should contact MASH to obtain information about the status of the referral. **Decisions must be recorded in writing on the child's file or record.**
- Where a referrer is unclear or in disagreement with the decision made, they should ask to speak to the responsible qualified social worker or the duty Assistant Team Manager in the first instance to try and reach an agreed understanding regarding the decision.
- The DSL should follow any action requested from Children's Social Services including allowing visits to the school by social workers and/or the police in relation to the referral and requests for any further information, report or attendance at meetings.

## **b) Confidentiality and Information Sharing**

Pupils should have a range of trusted adults to talk to in school and they should also have a clear understanding of confidentiality boundaries with a range of adults. Laying these foundations at a young age will support pupils in accessing help, guidance and support whenever they need it as they navigate life. This is important because we know that concerns about confidentiality, and subsequent lack of trust, are the main barriers that stop young people from accessing advice and support when they need it.

Confidentiality policy framework

<http://www.solgrid.org.uk/wellbeing/wp-content/uploads/sites/23/2014/09/ConfidentialityPolicyFrameworkSolihull201409.pdf>

<http://www.solgrid.org.uk/wellbeing/emotional-wellbeing-and-mental-health/confidentiality-in-schools/>

We recognise that all matters relating to child protection are confidential. We maintain that all matters relating to child protection are to be treated as confidential and only shared in line with Working Together to Safeguard Children

guidance. The Headteacher or Designated Safeguarding Lead will disclose any information about a child to other members of staff on a need to know basis only. Information will only be shared with agencies who we have a statutory duty to share with or individuals within the school who 'need to know'. All staff must be aware that they have a professional responsibility to share information with other agencies in order to safeguard children. All staff must be aware that they cannot promise a child to keep secrets which might compromise the child's safety or wellbeing. We will always undertake to share our intention to refer a child to Social Care with their parents/carers unless to do so could put the child at greater risk of harm, or impede a criminal investigation. If in doubt, we will consult Children's Social Work for advice.

When there is a concern that a child is at risk of significant harm, all information held by the education provision must be shared with Children's Social Care, police and health professionals. Section 47 of the Children Act 1989 and sections 10 and 11 of the Children Act 2004 empower all agencies to share information in these circumstances. In the event of any doubt, the DSL should liaise with MASH.

Disciplinary action will be considered for any breach of confidentiality.

Further Guidance on information sharing can be found in Information sharing: Advice for practitioners providing safeguarding services to children, young people, parents and carers (DfE 2015).

### **Parental Consent to the Referral**

The referrer should seek, in general, to discuss concerns with the family and, where possible seek the family's agreement to making a referral unless this may place the child at increased likelihood of suffering **Significant Harm** by:

- Delay in referral;
- The response it prompts from the parents;
- Alerting the alleged perpetrator.

A decision by any professional not to seek parental permission before making a referral to Children's Social Work Services must be recorded and the reasons given.

Where a parent has agreed to a referral, this must be recorded and confirmed on the Children and Families Inter-Agency Referral Form. Where the parent is consulted and refuses to give permission for the referral, further advice should be sought from MASH, unless to do so would cause undue delay. Any further advice and decision making should be fully recorded.

If, having taken full account of the parent's wishes, it is still considered that there is a need for a referral:

- The reason for proceeding without parental agreement must be recorded;
- Children's Social Work Services should be told that the parent has withheld her/his permission;
- The parent should be contacted by the referring professional to inform her/him that after considering their wishes, a referral has been made. The timing of this contact should be agreed with Children's Social Work Services;

- Any decision not to advise a parents about a referral or contact with a Young Person must be recorded in detail in order to provide a record of defensible decision making.



## **Pupil Consent to the referral**

The Solihull LSCB child protection procedures state that:

“If the child can understand the significance and consequences of making a referral, his or her views regarding a referral to Children Social Work Services should be obtained and taken into consideration by the referring professional.

Whilst the child’s views should be sought, it remains the responsibility of the professional to take whatever action is required to ensure the safety of that child and any other children.

It is important to explain to the child in an age appropriate way how the information will be passed to Children’s Social Work Services and/or the Police as the agencies with lead responsibility for the welfare and protection of children.

Where the child does not wish his or her parent to know that they or someone else has made a referral about them, those receiving the referral must consider the wishes and best interests of the child. If the child can be considered as “Fraser Competent”, then direct work can be undertaken with the child without parental knowledge or consent; however it is always important to encourage a child to be open and to engage parents unless to do so would increase a risk of harm to the child or young person.

### **c) Record Keeping**

The importance of good clear child welfare and child protection record keeping has been highlighted in the learning from serious case reviews. Good up to date record keeping of concerns and action taken is essential for two main reasons:

- It helps education provisions identify causes for concern at an early stage. Often it is only when a number of seemingly minor issues are seen as a whole, that a pattern can be seen indicating safeguarding or child protection concern.
- It helps education provisions monitor and manage their safeguarding practices and provides evidence of robust and effective child protection policy and practice.

Keeping a good quality record about work with a child who you have child protection concerns and his or her family is an important part of the professional accountability of the school. It helps to focus work, and it is essential to working effectively across agency and professional boundaries. Clear and accurate records for each child ensure that there is a documented account of an agency's or professionals' involvement with a child and/or family or care giver. They help with continuity when individual workers are unavailable or change, and they provide an essential tool for managers to monitor work or for peer review.

- Child protection records must be securely held, separate from the main pupil file, and in a secure place.
- Access to any records and details of a case will be on a ‘need to know’ basis decided on a case by case basis, to enable those people to take appropriate steps to safeguard the pupil or to carry out their own duties.
- Any contact with other agencies must be recorded as should the rationale for sharing or not sharing information.

## **Management Oversight of Child Protection Work**

We ensure clear management oversight of work by the Designated Safeguarding Lead and senior leaders including governors. Oversight of numbers of pupils at risk due to child protection concerns are monitored through the threshold data sheet (Appendix 12). Regular reports to governors around child protection (anonymised) ensure effective support and challenge in this area of work. Our annual safeguarding audit work is shared with the local authority to ensure 157/175 compliance. Strengths in child protection work and any areas for development are identified and immediately remedied.

## **Supervision of Child Protection Work**

We recognise that staff working in the school who have become involved with a child who has suffered harm, or appears to be likely to suffer harm may find the situation stressful and upsetting.

There are clear and effective arrangements for staff development and training in respect of the protection and care of children and learners. Staff and other adults receive regular supervision and support if they are working directly and regularly with children and learners whose safety and welfare are at risk, (Inspecting safeguarding in early years education and skills settings, August 2016, Ofsted), in line with our supervision policy.

We further support staff as necessary, by providing an opportunity to talk through their anxieties with the Designated Safeguarding Lead and their line manager, and to seek further support as appropriate. This could include:

- Stress Risk Assessment undertaken by the line manager
- Access to the Employee Assistance Programme - CIC 0800 085 1376, [assist@cic-eap.co.uk](mailto:assist@cic-eap.co.uk), well-online.co.uk - username: sbclogin Password: wellbeing
- Referral to Occupational Health for one-to-one counselling

In the event of a violent incident the violence and aggression at work policy and risk assessment should be followed.

<http://intranet/Coledocs/Healthandsafety/PoliciesGuidance.aspx>

## **Professional Disagreement Procedures (Dispute Resolution)**

At no time must professional dissent detract from ensuring that the child is safeguarded. The child's welfare and safety must remain paramount throughout.

**In the event that a referring professional does not agree with the proposed response to the referral, the referrer should discuss their concerns directly with the duty Assistant Team Manager or Team Manager in the first instance to seek resolution. Professional disagreements should be dealt with in line with LSCB procedures [http://solihulllscb.proceduresonline.com/chapters/p\\_resolve\\_diff.htm](http://solihulllscb.proceduresonline.com/chapters/p_resolve_diff.htm)**

Case learning meetings can be used by the core group to support reflection and promote successful outcomes (see LCSB case learning meetings)

## **Child Protection Information Held by Education Settings: Retention and Transfer**

### **Transfer of Child Protection records (pupils leaving and pupils arriving at school)**

When a child who has a child protection plan leaves the education provision at the end of statutory schooling or transfers to another education provision, the Designated Safeguarding Lead must:

- Inform the child's social worker immediately so that school records and contact details can be updated on the children's social work data base and the social worker can be advised that you will be liaising with the receiving school to share relevant information.
- Liaise with the child's new education provision immediately and arrange the transfer of child protection records to the new school.

When a child who has a child protection file in education provision leaves an education provision and transfers to a new education provision (eg: infant to junior / primary to secondary / secondary to sixth form or college); the Designated Safeguarding Lead of the current education provision should review the child protection file. They should then pass the following to the Designated Safeguarding Lead of the new education provision:

- Any current concerns that are being monitored
- Any child protection referrals or records of advice sought from MASH (current and historical)
- Any child protection conference minutes (current and historical)
- Any information relating to the time the child was subject to a child protection plan, child in need plan or looked after plan (current or historical)
- Any early help provided, and engagement of Engage Service

## **Transfer**

Information about pupils should follow the child throughout their education, therefore, for the most part the Child Protection information will go to the child's next

school along with their pupil file (also retained until 25<sup>th</sup> birthday) and CTF from SIMS. The final school, usually the secondary, retains all the information until the child's 25<sup>th</sup> birthday. It is essential that this is adhered to:

*The transfer of information is important to allow the next setting to understand what care and support a child will need and in order for that setting to be able to make good decisions based on accurate information. Regulations in place to require the transfer of the Educational record (including other education support service information), give a 15 day time limit from date new setting known for the transfer to take place; this can be applied to the Child Protection information as well.*

It is good practice for the DSL of the previous setting and the DSL of the new setting to make the transfer of child protection information directly, allowing them to also verbally discuss any pertinent issues if relevant.

The transfer of all information between settings should be tracked and a record of the transfer kept. If sending in the post, information should be sent as securely as possible (special delivery or secure courier at least) and the new setting informed that the information has been sent and for them to confirm its arrival. If transferring the information electronically please use secure/encrypted email to do so.

A child protection file transfer record can be found in [Appendix 5](#).

## **Retention**

Child Protection information about a child and held by an Educational setting should be retained for the child's date of birth plus 25 years then reviewed; this ties in with the Limitation Act. At review, if there is no on-going need to retain (such as open claims/legal case) at that point then the information can be securely deleted or destroyed. *This retention period is recommended on the understanding that the principal copy of the Child Protection record is held with the Solihull Local Authority Social Services team which is kept until the child's 75<sup>th</sup> birthday.*

Please note there is a temporary hold on the destruction of information relating to pupils/children. This legal hold is in place due to the 'Independent Inquiry into Child Sexual Abuse' (previously called 'Goddard Inquiry'). This hold on destruction is likely to continue until 2021.

Child protection information should be stored separately to the main pupil record. If the child protection information is stored as part of the main pupil record then the Child Protection information should be restricted to those who are authorised to view it. This can be achieved by placing the information in a sealed envelope inside the pupil record or, if held electronically, by saving to a limited access folder within the file.

The following information should be dealt with in line with the education provision's file retention policy.

- Any historical information, such as monitoring notes, that is older than the current academic year and did not result in either a discussion with MASH for advice or a child protection referral.

When a pupil is educated off site by another education provider or is dual registered (for example on a managed move, attending a pupil referral unit or an alternative provision); the Designated Safeguarding Lead should assess what information needs to be shared the Designated safeguarding lead at the other education provision. This decision should be based on the amount of time the child spends at the other provision and the nature of the provision. This should include a discussion with the child's social worker. Where appropriate the Designated Safeguarding Lead at the alternative provision will receive a copy of the pupil's child protection file as detailed above.

When a child ceases to be of statutory education provision age or leaves college their records should be retained by the said establishment until the child's 25<sup>th</sup> birthday.

The reverse process should be in place when receiving a child, ensuring the school or college is in receipt of all required information. A guidance sheet to support conversations is available in [Appendix 6](#).

### **Keeping a Copy**

Some educational settings will keep a copy of the child protection information and send the originals to the next setting. Keeping a copy is not necessary and should usually only be considered if there is an active claim/legal case taking place or if you feel there is some other genuine risk in not retaining a copy of the information; information of this nature should not be kept 'just in case'. If a setting makes an assessment of risk and decides to retain a copy, the reason for this should be documented; only information relevant to that setting would be needed; and a retention period appropriate to the reason for keeping a copy should be set.

### **Solihull MBC Contacts**

- MASH: 0121 788 4300
- Out of hours: 0121 605 6060
- Children's Social Work Child Protection and Review Unit: 0121 788 4310
- Local Authority Duty Officer (LADO) – 0121 788 4310
- SMBC Adult Social Work one stop referral – 0121 704 8007
- Early Help team – 0121 788 4300

### **Birmingham Contacts**

- Birmingham Multi-Agency Safeguarding Hub (MASH) - 0121 303 1888  
<http://www.lscbbirmingham.org.uk/index.php/about-us-list/167-mash-hubs>  
[http://www.lscbbirmingham.org.uk/images/RSRT\\_practitioners\\_booklet.pdf](http://www.lscbbirmingham.org.uk/images/RSRT_practitioners_booklet.pdf)

### **Coventry Contacts**

- Coventry Multi-Agency Safeguarding Hub (MASH) - 024 7678 8555  
[http://www.coventry.gov.uk/info/31/children\\_and\\_families/2186/coventrys\\_multi\\_agency\\_safeguarding\\_hub\\_mash](http://www.coventry.gov.uk/info/31/children_and_families/2186/coventrys_multi_agency_safeguarding_hub_mash)  
[http://www.coventry.gov.uk/downloads/file/20363/the\\_levels\\_of\\_help\\_for\\_children](http://www.coventry.gov.uk/downloads/file/20363/the_levels_of_help_for_children)

### **Warwickshire Contacts**

- Children's Social Care during office hours: 01926 410410
- Emergency Duty Service 01926 886922 outside office hours only  
<https://www.warwickshire.gov.uk/wscb>

### **Worcestershire Contacts**

- Access Centre 01905 822666 from Monday to Thursday 8.30am to 5.00pm (until 4:30 pm on Friday)
- Emergency Duty Team (EDT) on 01905 768020 outside office hours  
[http://www.worcestershire.gov.uk/info/20054/safeguarding\\_children/364/if\\_you\\_are\\_worried\\_about\\_a\\_child](http://www.worcestershire.gov.uk/info/20054/safeguarding_children/364/if_you_are_worried_about_a_child)

## Evaluating and Monitoring Process

Our Child Protection Policy and Procedures will be monitored and evaluated by:

- Governing body visits to the school
- Senior Leadership Team 'drop ins' and discussions with children and staff
- Line management and task management of staff
- Audits of case files and record keeping (see [Appendix 8](#) for audit record sheet)
- Discussions with staff involved in child protection work
- Pupil surveys, questionnaires and evidence of the pupil voice in child protection work
- Scrutiny of the Solihull Multi-Agency Thresholds criteria and any data-sets
- Scrutiny of range of risk assessments and information (including child protection files, early help records, pupil concern logs, attendance, bullying logs, behaviour records, to ensure a co-ordinated approach)
- Scrutiny of governing body minutes
- Review of parental concerns and parent questionnaires
- Review of the use of any early help facility in school to support pupils, for example nurture room or other intervention.

### Success Criteria:

1. Staff, when questioned, feel confident that they know what to do, or who to contact, when they have concerns about children or their families.
2. Scrutiny of child protection records confirms that safeguarding procedures set out in this policy are being consistently followed. This includes completion of appropriate records with clear evidence of actions being followed through in a timely and effective manner in order to safeguard pupils and provide support where necessary; and that school attendance at any multi-agency meeting is attended, report provided where necessary and any actions for the school are followed up.
3. Staff, when questioned, believe that safeguarding procedures set out in the policy are being consistently followed throughout the education provision.
4. Content of the policy remains up to date with reference to Solihull Local Safeguarding Children Board's procedures and all other legislation.

## Appendix 1: Role of the Designated Safeguarding Lead (DSL)

### KCSIE (September 2019) Annex B: Role of the designated safeguarding lead

- Governing bodies, proprietors and management committees should appoint an appropriate **senior member** of staff, from the school or college **leadership team**, to the role of designated safeguarding lead.
- The designated safeguarding lead should take **lead responsibility** for safeguarding and child protection. This should be explicit in the role-holder's job description. This person should have the appropriate status and authority within the school to carry out the duties of the post.
- They should be given the time, funding, training, resources and support to provide advice and support to other staff on child welfare and child protection matters, to take part in strategy discussions and inter-agency meetings – and/or to support other staff to do so – and to contribute to the assessment of children.

### Deputy designated safeguarding leads

- It is a matter for individual schools and colleges as to whether they choose to have one or more deputy designated safeguarding lead(s). Any deputies should be trained to the same standard as the designated safeguarding lead.
- Whilst the activities of the designated safeguarding lead can be delegated to appropriately trained deputies, the ultimate **lead responsibility** for child protection, as set out above, remains with the designated safeguarding lead; this **lead responsibility** should not be delegated.

The broad areas of responsibility for the designated safeguarding lead are:

### Managing referrals

The designated safeguarding lead is expected to:

- refer cases of suspected abuse to the local authority children's social care as required;
- support staff who make referrals to local authority children's social care;
- refer radicalisation concerns to MASH (if threshold level met) **and** to the police Prevent team ([ctu\\_gateway@west-midlands.pnn.police.uk](mailto:ctu_gateway@west-midlands.pnn.police.uk) or 0121 251 0241) in line with the pathway in the designated safeguarding lead handbook. The police make the decision on further action or if a referral to the Channel programme is required.
- support staff who raise radicalisation concerns;
- refer cases where a person is dismissed or left due to risk/harm to a child to the Disclosure and Barring Service as required; and
- refer cases where a crime may have been committed to the police as required.

### Working with others

The designated safeguarding lead is expected to:

- liaise with the headteacher or principal to inform him or her of issues especially ongoing enquiries under section 47 of the Children Act 1989 and police investigations
- act on any child protection concern that arises out of a managing allegations matter which concerns a staff member, by liaising with the case



manager/headteacher and the local authority designated officer. The headteacher or chair of governors will oversee the management of the allegation, the DSL will oversee the child protection concern if there is one.

- Liaise with staff (especially pastoral support staff, school nurses, IT technicians and SENCOs or the named person with oversight for SEN in a college) on matters of safety and safeguarding (including online and digital safety) and when deciding whether to make a referral by liaising with relevant agencies; and
- Act as a source of support, advice and expertise for all staff.

## Training

- The designated safeguarding lead (and any deputies) should undergo training to provide them with the knowledge and skills required to carry out the role. This training should be updated at least every two years. undergo training to provide them with the knowledge and skills required to carry out the role. This training should be updated at least every two years.
- The designated safeguarding lead should undertake Prevent awareness training.
- In addition to the formal training set out above, their knowledge and skills should be refreshed (this might be via e-bulletins, meeting other designated safeguarding leads, or simply taking time to read and digest safeguarding developments) at regular intervals, as required, but at least annually, to allow them to understand and keep up with any developments relevant to their role so they:
  - understand the assessment process for providing early help and intervention, including local criteria for action and local authority children's social care referral arrangements.
  - have a working knowledge of how local authorities conduct a child protection case conference and a child protection review conference and be able to attend and contribute to these effectively when required to do so;
  - ensure each member of staff has access to and understands the school or college's child protection policy and procedures, especially new and part time staff;
  - are alert to the specific needs of children in need, those with special educational needs and young carers;
  - are able to keep detailed, accurate, secure written records of concerns and referrals;
  - understand and support the school or college with regards to the requirements of the Prevent duty and are able to provide advice and support to staff on protecting children from the risk of radicalisation;
  - are able to understand the unique risks associated with online safety and be confident that they have the relevant knowledge and up to date capability required to keep children safe whilst they are online at school or college;
  - can recognise the additional risks that children with SEN and disabilities (SEND) face online, for example, from online bullying, grooming and radicalisation and are confident they have the capability to support SEND children to stay safe online;
  - obtain access to resources and attend any relevant or refresher training courses; and

- encourage a culture of listening to children and taking account of their wishes and feelings, among all staff, in any measures the school or college may put in place to protect them.

## **Raising Awareness**

The designated safeguarding lead should:

- Ensure the school or college's policies are known and used appropriately:
- Ensure the school or college's child protection policy is reviewed annually and the procedures and implementation are updated and reviewed regularly, and work with governing bodies or proprietors regarding this.
- Ensure the child protection policy is available publicly and parents are aware of the fact that referrals about suspected abuse or neglect may be made and the role of the school or college in this.
- Link with the local authority education safeguarding and the LSCB to make sure staff are aware of training opportunities and the latest local policies on local safeguarding arrangements

## **Child protection file**

- Where children leave the school or college ensure their child protection file is transferred to the new school or college as soon as possible. This should be transferred separately from the main pupil file, ensuring secure transit and confirmation of receipt should be obtained.
- In addition to the child protection file, the designated safeguarding lead should also consider if it would be appropriate to share any information with the new school or college in advance of a child leaving. For example, information that would allow the new school or college to continue supporting victims of abuse, ensuring that the support is in place for when the child arrives.

## **Availability**

During term time the designated safeguarding lead (or a deputy) should always be available (during school or college hours) for staff in the school or college to discuss any safeguarding concerns. Whilst generally speaking the designated safeguarding lead (or deputy) would be expected to be available in person, it is a matter for individual schools and colleges, working with the designated safeguarding lead, to define what "available" means and whether in exceptional circumstances availability via phone and or Skype or other such media is acceptable.

It is a matter for individual schools and colleges and the designated safeguarding lead to arrange adequate and appropriate cover arrangements for any out of hours/out of term activities.

**Appendix 2: Child welfare concern and child protection concern/disclosure**

To be completed by school staff or volunteers when they become aware of any child welfare or child protection concern. This form should be completed and handed to the DSL without delay.

**This form should only be used where there is no access to My Concern.**

STAFF NAME	DATE TIME
CHILD'S NAME D.O.B	CLASS

Nature of Concern (Summary of incident/disclosure & child's own words including any injuries/marks)

Additional Information

Staff Signature

Job Title

TO BE COMPLETED BY DSL/ASSISTANTS

DATE/TIME

OUTSIDE AGENCY INVOLVEMENT

NEXT STEPS/OUTCOME

SIGNATURE

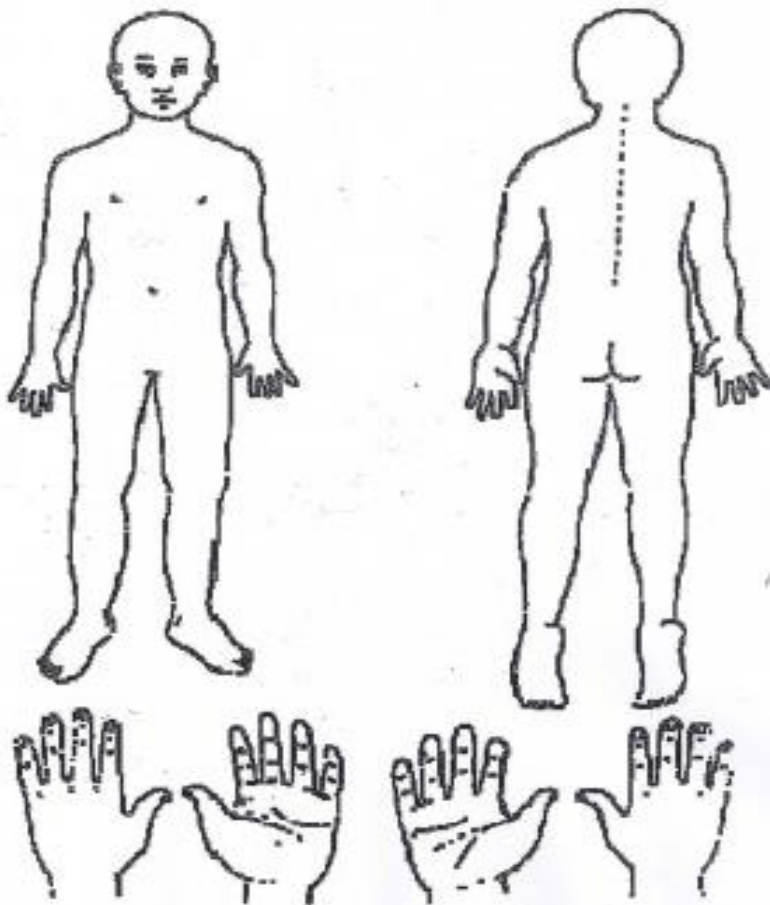
### Appendix 3: Body Map

Name of child:.....

Date of use of body map:.....

Name of staff member:.....

Body Map



**Appendix 4: Chronology Template**

**CHRONOLOGY TEMPLATE**

<b>Name of education provision</b>	
<b>Child's Name</b>	
<b>Date of Birth</b>	
<b>LAC</b> <input type="checkbox"/>	
<b>Child Protection Plan</b> <input type="checkbox"/>	

<b>Siblings</b>		
<b>Name</b>	<b>Date of Birth</b>	<b>School</b>

**Other agency contacts**

<b>Name</b>	<b>Agency</b>	<b>Contact details</b>

Date (dd/mm/yy)	Age of Child at event date	Significant event/information/incident/details of concern	Source /Evidence	Actions taken	Outcomes of actions taken	Further actions required by whom and when	Child's wishes and feelings	Recorded by (Name & Agency)	Restricted information i.e. sensitive, personal data

**Appendix 5: Child protection file transfer record – Output (pupil leaving the school)**

**FILE TRANSFER RECORD AND RECEIPT**

**PART 1: To be completed by sending/transferring education provider**

NAME OF CHILD:	
DOB:	
NAME OF EDUCATION PROVISION SENDING CP FILE:	
ADDRESS OF SENDING EDUCATION PROVISION:	
METHOD OF DELIVERY:	BY HAND    SECURE POST ELECTRONICALLY
DATE FILE SENT:	
NAME OF DSL TRANSFERRING FILE:	
NAME OF PERSON TRANFERRING TO:	
SIGNATURE:	

**PART 2: To be completed by receiving education provision**

NAME OF EDUCATION PROVIDER RECEIVING FILE:	
ADDRESS:	
DATE RECEIVED:	
NAME OF PERSON RECEIVING FILE:	
DATE CONFIRMATION OF RECEIPT SENT:	
SIGNATURE:	

**Transferring Education Provision:** Please ensure that the child protection file is passed to the Designated Safeguarding Lead at the receiving education provision using a secure method of delivery with Part 1 of this form completed.

**Appendix 6: Child Protection & Safeguarding Information Transfer – INPUT  
(Child being admitted to the school)**

The following information has been requested so that on transition, we can continue to safeguard students, and ensure we have timely information.

<b>Student's Name</b>	
<b>Student's d.o.b.</b>	
<b>Current School</b>	
<b>Designated Senior Lead</b>	
<b>Dates student attended school</b>	
<b>Have there been any child protection or welfare concerns around the student?</b>	
<b>Have there been any referrals to MASH? Please give details and dates</b>	
<b>Is the student or has the student been subject to a child protection plan, child in need plan or looked after plan? Please give details and dates</b>	
<b>Has the child/family received any Early Help? Have the Engage service been involved? What is the current threshold of need? What works/should we continue? Please give details and dates</b>	
<b>Is there anything else which we should consider? (eg: Police involvement, CAFCAS involvement, SEND etc.)</b>	



**Appendix 7: An audit tool for Designated Safeguarding Leads for child protection / SLT / Governors for auditing in education provision recording**

Date of Audit:

Completed by:

**Section 1: Are case records up to date**

From a sample of ..... (insert number) of child protection files

Child ID (eg child 1, or child A)	Date of last of recording	Comments

**Section 2: Is the child’s voice /experience included in the record**

Area	Comments
The impact on the child is clearly recorded?	
The child’s views are clearly recorded in their own words?	

### Section 3: Facts and professional judgements are distinguished in the record

Area	Comments
Does the author differentiate clearly between facts and professional judgements?	
Would someone else reading the file understand the reasons/evidence underpinning professional judgements	
Is it clear what/who the sources of information are?	

### Section 4: File Structure

Area	Comment
Are all entries dated and signed?	
Does the file contain a chronology of events?	
Is information repeated in more than one place in the file?	
Where information is repeated is there a clear reason for this?	
Are entries/previous files cross referenced	

### Actions / Follow up/Action



**COVID-19 EDUCATION UPDATES TO SOLIHULL CHILDREN'S SOCIAL CARE**  
**DATE: day/month/year**

**TO BE SENT TO [educationupdates@solihull.gov.uk](mailto:educationupdates@solihull.gov.uk) BY THE END OF THE WORKING DAY ON WEDNESDAY OF EACH WEEK**

**NAME OF EDUCATION PROVISION**

**CONTACT DETAILS**

**Name of Provision:  
details: email and telephone**

**Contact**

<b>Name of child (Please RAG rate risk, by highlighting Red/amber/green In line with Phase 2 guidance.)</b>	<b>Information on siblings at other schools- provide any information that you have (eg: sibling name/school)</b>	<b>Contact you have had with the child and family during the last five working days (eg: child attended education provision daily/ 3 phone calls to home/ doorstep visit) in line with phase 2 guidance.  Any issues and vulnerabilities that social care need to be aware of?</b>	<b>Planned contact with the child and family for next 5 working days:  eg: telephone call Thursday, Monday, Wednesday am/pm</b>



## **EMERGENCY SAFEGUARDING PROCEDURES GUIDANCE DURING EARLY YEARS SETTING, SCHOOL AND POST 16 PROVISION CLOSURE**

**FOR ALL DESIGNATED SAFEGUARDING LEADS,  
HEADTEACHERS, PRINCIPALS, PROPRIETORS AND MANAGERS  
GUIDANCE FOR SCHOOLS.**

The government have provided a key worker list and clarified the definition of vulnerable groups

<https://www.gov.uk/government/publications/coronavirus-covid-19-maintaining-educational-provision/guidance-for-schools-colleges-and-local-authorities-on-maintaining-educational-provision>

“Vulnerable children include children who are supported by social care, those with safeguarding and welfare needs, including child in need plans, on child protection plans, ‘looked after’ children, young carers, disabled children and those with [education, health and care \(EHC\) plans.](#)”

Form for parents who are key workers requiring education provision (developed using example provided by Tudor Grange Academy Solihull) :

<https://forms.office.com/Pages/ShareFormPage.aspx?id=IUVmEPIfGE2U9SfICX2TZyh9YzFVfIKvkUKHN9mkelUQkNYTzk2NTQyQkhXVURYRUtLS0ZER0E5RC4u&sharetoken=i19ctA1QQ01p7W3B6es6>

**DFE guidance for early years and child care providers: [link to DFE guidance](#)**

### **Preparation for closure :**

1. Review the provisions Vulnerable Children’s list to identify:
  - Children on a Section 47 Child Protection Plan,
  - Children on a Section 17 Child in Need Plan,
  - Children who are looked after,
  - Children for whom an extended period of time at home will present an additional risk to the child,
  - Children who are acting as Young Carers
  - Children with a health care plan
  - Children engaged with the Youth Offending Service

(Spreadsheet: Appendix A)

2. Review each case and decide, based on the level of need/concern, considering how the following approaches could be used:
  - a home doorstep visit (in pairs, doorstep only, observing social distancing guidance)
  - telephone call(s) should be undertaken whilst the school is closed. (This will vary from 1-3 days, but contact will be no longer than every 3 days. Record this risk assessment in line with the school child protection policy.)
  - e-communication systems (such as Skype for Business or Face Time calls) (see emerging guidance in Appendix B)
3. Divide the children between the DSL team and ensure that each member of the team knows which child they are allocated to.
4. Record this decision on the child's child protection records file of the child.
5. Liaise with specialist health teams for any child with a chronic long term health/respiratory needs e.g. Brittle Asthma, Cardiac issues, Cystic Fibrosis and inform them of a possible school closure.
6. Any child where staying at home for a prolonged period raises concerns for the DSL a referral should be made to Children's Social Services outlining the risks as a child protection referral, and record this in line with school policy
7. The DSL must ensure that remote access (working from home) to any e-recording system is possible and that a laptop/iPad is available for each member of the DSL team.
8. Establish where the children will be living in the event of a closure and discuss with parents the need to respond to calls.
9. Contact details of parents, social worker and any multi-agency professional working with the child are recorded on child protection records
10. Discuss with neighbouring schools about DSL cover in the case of sickness.
11. Any child where staying at home for a prolonged period raises concerns for the DSL a referral should be made to Children's Social Services outlining the risks as a child protection referral, and recorded using the school's child protection record systems.

### **Process when school is closed**

1. Inform the allocated social worker for all children on a CP/CiN/LAC that the child will be at home for the period of closure.
2. Current child protection concerns (child protection plan, child in need plan):
  - Twice weekly doorstep visits in pairs, doorstep contact adhering to social distancing protocols, with all children seen. Record in child protection record:
    - By speaking to the parents – any concerns or worries raised
    - By speaking to the child – any concerns or worries raised (not to be missed out)
    - Summarising the situation as reported

- Noting any actions that need to be undertaken
- Undertake a contact phone/e-communication call every 1-3 days (where twice weekly visits not being undertaken) or once per week (where twice weekly visits being undertaken), depending on the risk assessment, noting the following points in the child protection record:
  - By speaking to the parents – any concerns or worries raised
  - By speaking to the child – any concerns or worries raised (not to be missed out)
  - Summarising the situation as reported
  - Noting any actions that need to be undertaken
- Offer of food support through school.
- Liaising with all necessary professionals as usual.
- Attending any planned review meetings, unless advised otherwise.
- Continue to follow school child protection procedures to record and report concerns.

### 3. Vulnerable families:

- Once per week doorstep visits in pairs, doorstep contact, adhering to social distancing guidance, with all children seen, depending on the risk assessment, noting the following points in the child protection record:
  - By speaking to the parents – any concerns or worries raised
  - By speaking to the child – any concerns or worries raised (not to be missed out)
  - Summarising the situation as reported
  - Noting any actions that need to be undertaken
- Phone/e-comms contact once a week.
  - By speaking to the parents – any concerns or worries raised
  - By speaking to the child – any concerns or worries raised (not to be missed out)
  - Summarising the situation as reported
  - Noting any actions that need to be undertaken
- Offer of food support through school.
- Use of child protection procedures to record and report.

### 4. Escalation of concerns/Unable to make contact with family

- Where concerns for a child at home escalate a referral should be made to Children’s Social Care or if at immediate risk to the Police.
- If not able to make contact – try again, review risk assessment & call Social Worker or Police (local school policing links such as PCSOs have now ceased to operate)
- Operation Encompass will no longer be operating. Any concerns about domestic abuse should be reported in line with school policy and DVRIM/DASH tools used. Birmingham and Solihull Women’s Aid continue to provide a service (Appendix C)

- The DSL team must meet weekly (this can be through a skype for business call), to discuss the status of each child they are working with, through a group supervision meeting which should be recorded.
- Remind Teachers to only use approved contacts methods – no social media groups etc

5. Catering for Children who are entitled to free school meals:

Where Solihull Catering are contracted by the school to provide school meals, two central catering hubs to prepare cold packed lunches for children entitled to free school meals. Please contact the business support team on 0121 704 6602 to organise this if you have a contract arrangement with Solihull Catering.

Those schools who do not contract Solihull Catering will need to make their own arrangements.

Emerging arrangements nationally about vouchers for FSM pupils.

6. Financial Support Signposting for families in crisis

Families requiring information around financial support and assistance to the following website link <https://www.solihull.gov.uk/benefits>

This website covers financial support and assistance with housing benefit, council tax support, information regarding welfare reforms including how to make a claim for universal credit.

The website also has 'support to success' information which signposts to organisations who can help with various issues including debt management and budgeting.

You add this information to your school website and any communications to parents.



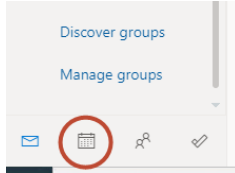




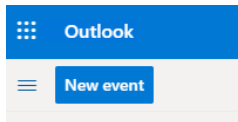
Appendix B  
 Emerging guidance on use of skype for business  
**Using Skype for Business (Teachers)**

Skype for Business can be used to communicate and present work using screen sharing to groups of pupils or staff

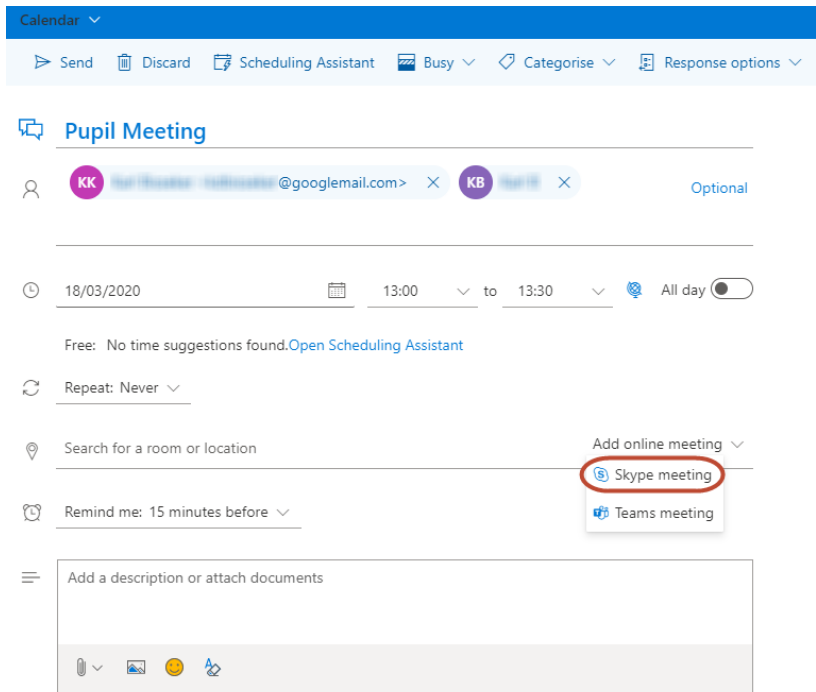
Log into Microsoft Outlook 365 and select the calendar at the bottom of the page.



Add a new event



Give the event a title  
 Add the email addresses of the attendees



Select a date and a time

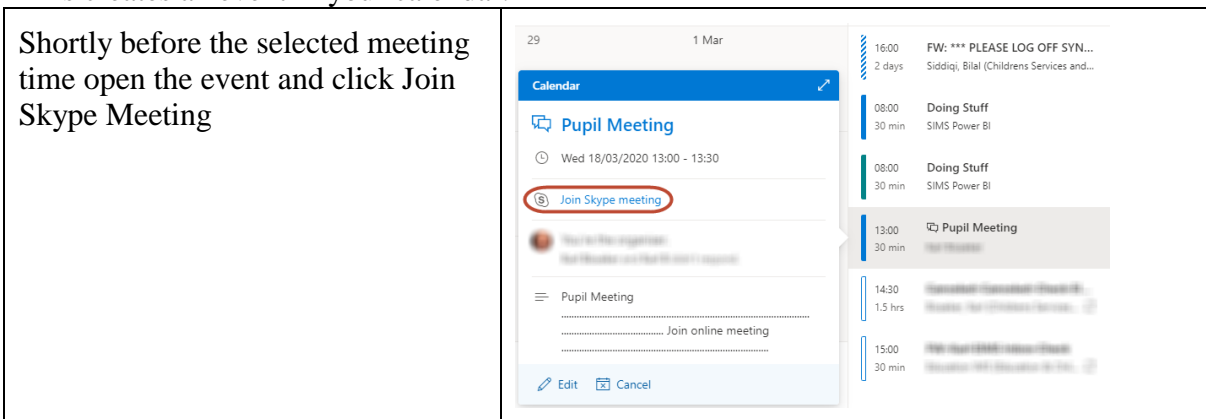
Select Skype meeting

Enter a brief description (optional)

Click Send

This creates an event in your calendar.

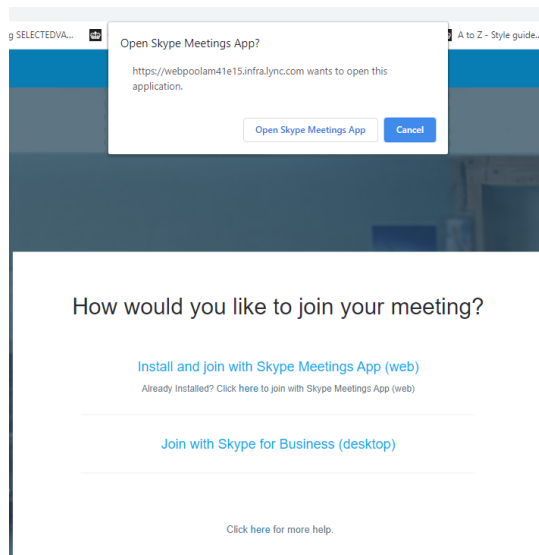
Shortly before the selected meeting time open the event and click Join Skype Meeting



Open Skype Meetings App.

Note: You may need to Install and Join with Skype Meetings if this is the first time you have used Skype Meetings.

Log in with your Office 365 details and wait for people to join the meeting.



Tips:



Disable/Enable Microphone.

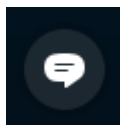


Share screen. Use this to present your desktop or a particular window, e.g Powerpoint.



Leave the call.

Note: This does not terminate the session, those still in the call can communicate to each other.



Open/close the conversation panel

# Using Skype for Business (Pupils)

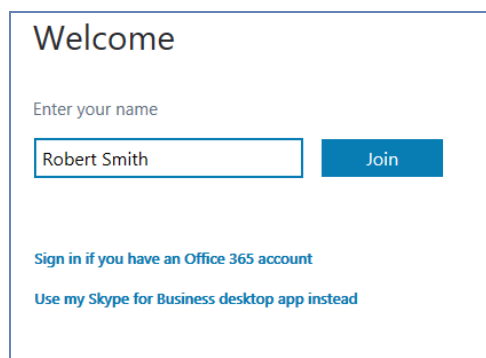
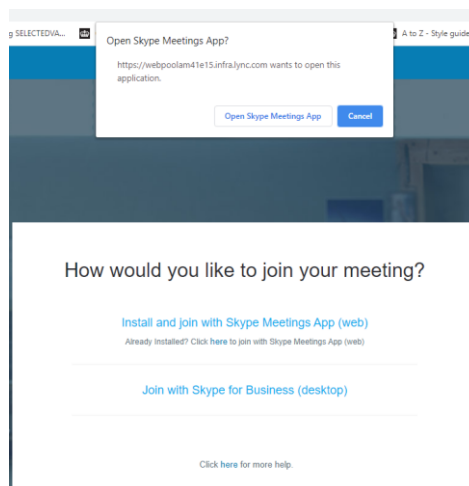
Skype for Business can be used to communicate and present work using screen sharing to groups of pupils. An invitation to the meeting is sent by email.

To join the meeting click on the Join online meeting link in the email.

[Join online meeting](#)

Open Skype Meetings App.

Note: You may need to *Install and Join with Skype Meetings* if this is the first time you have used Skype Meetings.



Your name is only used to identify you in the meeting.



Disable/Enable Microphone.

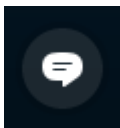


Share screen. Use this to present your desktop or a particular window, e.g Powerpoint.



Leave the call.

Note: This does not terminate the session, those still in the call can communicate to each other.



Open/close the instant messaging panel

## Appendix C

Communication from: Birmingham and Solihull Womens Aid Service

Hello all,

Our priority is as always, the wellbeing of our staff and those women and children who need our service. We have been looking at measures to enable us to protect the wellbeing of our staff whilst continuing to provide a service to the women and children requiring support. Due to the unprecedented nature of the circumstances, we are having to stress test how we offer certain services. We are however continuing to provide support as safely as possible to women and children affected by Domestic Abuse.

BSWA will be now be entering into a phase of remote working for all of our services.

Pathways:

- BSWA **refuges** are fully open. Checking for space is through helpline 0808 800 0028
- The **Birmingham Drop-in** services will be closing by the end of the week and alternative telephone support is accessed via 0808 800 0028
- Any women needing support who would have approached the **Solihull Drop-in centres** can call: 07891492327
- Our Freephone **Helpline** is operational as normal. 0808 800 0028
- Any women at **risk of homelessness** as a result of domestic violence and abuse in Birmingham can call the **Housing Options Hub**: 0808 169 9604
- All meetings coordinated / hosted/attended by BSWA will move to a digital platform where possible or be postponed until further notice

**SOLIHULL MBC**  
**COVID-19 DESIGNATED SAFEGUARDING LEAD, SPECIAL EDUCATION NEEDS**  
**CO-ORDINATOR AND DESIGNATED TEACHER FOR LOOKED AFTER CHILDREN**  
**PROCEDURES**  
**PHASE 2 DOCUMENT**

**1) Review keeping in touch list for vulnerable pupils**

Review the provisions vulnerable children's 'Keep in Touch' list:

- children and young people 'in need of a Social Worker' (Child Protection Plan, Child in Need Plan, Looked after child),
- children and young people for whom an extended period of time at home will present an additional risk to the child,
- children and young people who are acting as Young Carers
- children and young people who are known to the youth offending service
- children and young people receiving early help due to child protection concerns at thresholds 2 and 3
- children and young people in Alternative Provision
- children with an education, health and care plan (EHCP)

**2) Prioritising need and categorisation**

Review each case and prioritise, based on the level of need/concern.

<b>PRIORITY</b>	<b>CRITERIA</b>	<b>CONTACT/ATTENDANCE</b>
<b>Red – critical risk</b>	<b>Child protection plan Child in need plan Education health and care plan Looked after child</b>	Daily contact either - attending school or - contacted by staff
<b>Amber – high risk</b>	<b>Any other vulnerable pupil identified by DSL</b>	Attending school or contacted by staff every other day
<b>Green – medium risk</b>		Attending school or contacted by staff every 3 <sup>rd</sup> to 5 <sup>th</sup> day

**3) Staff Allocations**

Divide the children appropriately between the designated safeguarding lead(s), special educational needs co-ordinator(s) and designated teacher(s) for looked after children (ensuring they are appropriately trained for the role they are undertaking).

Ensure that each member of the team knows which child they are allocated to.



## **Pupils co-locating to another school or a hub school**

Prepare a 'vulnerable' summary for the Host co-location safeguarding team (appendix A below), including:

- Underlying concerns
- Actions & Interventions
- All contact details

**Whether closed or co-located there must be DSL cover for our vulnerable students and for staff to refer concerns. This can be done remotely. Keeping Children Safe in Education (2019) states:**

“During term time, the designated safeguarding lead and/or a deputy should always be available (during school or college hours) for staff in the school or college to discuss any safeguarding concerns. It is a matter for individual schools and colleges and the designated safeguarding lead to arrange adequate and appropriate cover arrangements for any out of hours/out of term activities.”

### **Co-location Suggestions for Ensuring DSL Cover:**

- Host school provides DSL(s) on-site
- DSL on-site – rota with all participating schools
- Phone/Skype contact to DSL from co-locating schools
- Initiate a 'Bound Book' for the setting (see Co-location Safeguarding policy)

Also responding to any local authority requests, eg: MASH, social worker, MARAC, virtual school for looked after children, of education safeguarding.

*(similar requirement for designated teacher and special educational needs co-ordinator)*

Reviews of child protection plans will go ahead remotely as scheduled. You will be contacted by the conference chair regarding the provision and distribution of reports and conference calling arrangements. The same will apply for statutory reviews for children who are looked after and the social worker and Independent Reviewing Officer will liaise with you regarding your contribution to the review process.'

DSL team working remotely from home making keeping in touch calls, and only where appropriate and agreed with the family, doorstep visits, in pairs, ensuring social distancing procedures in place.

- Undertake a contact phone call every 1-5 days, depending on the risk assessment, recording the following points in line with the provision's child protection policy
  - By speaking to the parents – any concerns or worries raised
  - By speaking to the child – any concerns or worries raised (not to be missed out)
  - Summarising the situation as reported
  - Noting any actions that need to be undertaken

(Guidance provided in Appendix B for calls using cameras such as Skype for Business)

- Where concerns for a child at home escalate a referral should be made to Children's Social Care or if at immediate risk to the Police.

- If not able to make contact:

Try all the available numbers for the family, including the emergency contact numbers.

Re-assess the risk, does the lack of contact escalate your concerns?

For CP/CiN children speak to their allocated social worker or social work contact arrangements?

Do you need to speak to your local Social Care provision?

If the risk is deemed critical - speak to the Police, they may do a 'safe & well' check?

Contact Senior Education Safeguarding Officer for support if needed

Record all your concerns and actions in line with school child protection policy

Review risk assessment

- Consider which of the keeping in touch calls need to continue through the Easter Holidays and which staff are available to make the calls?

DSL team will also responding to any local authority requests, eg: MASH, social worker, MARAC, virtual school for looked after children, of education safeguarding. *(similar requirement for designated teacher and special educational needs co-ordinator)*

## **5) Weekly Supervision of Case Loads and Submission of Information to Children's Social Work**

The DSL team **must** co-ordinate a weekly meeting, eg: via Skype 4 Business (see Phase 1 guidance for further information), to discuss the status of each child they are working with. Any concerns must be acted upon and raised with the social worker/duty desk or MASH. If needed please seek advice from the Senior Education Safeguarding Officer.

- We require this meeting takes place on Wednesday mornings weekly.
- The meeting should be recorded in line with the Solihull MBC education supervision policy guidance. <https://www.solgrid.org.uk/education/communications/supervision-and-safeguarding-support-in-education-policy-guidance-document/>
- An overview of each pupil with an allocated social worker must be recorded on the pro-forma in Appendix A – which highlights the work done and the planned work for the coming week (to the following Wednesday) for each child.
- The return should be submitted by e-mail to [educationupdate@socialcare@solihull.gov.uk](mailto:educationupdate@socialcare@solihull.gov.uk) by the end of the working day on Wednesday of each week until further notice.
- We require this to enable us to maintain an overview of pupils receiving statutory intervention, ensuring that we can work together to ensure our local authority teams all work together to provide a co-ordinated approach, and not all contact the family on the



## **Appendix B**

### **Guidance for Camera- Calls**

- Wear appropriate clothes – laptop cameras give different & unexpected camera angles – so wear what you would wear if you were in school.
- Think about your environment
  - Don't go on-line from your bedroom,
  - Look at the background – does it have photo's you don't want everyone to see
- Warn others in your house that you are broadcasting on-line – you don't want your family wandering past the camera
- ALWAYS record your session, this will protect you against any form of allegation.
- Use agreed provision communication, eg: Skype for Business – **DO NOT** use any form of social media even if you have set them up specifically for this purpose.
- Think about your language – the students are going to be worried and anxious about the future, keep calm, reiterate the government message of washing hands and social distancing.
- Listen for any cues that indicate a safeguarding concern and report these to your DSL as soon as possible. These cues might be about:
  - Child abuse or neglect
  - Inadequate supervision at home
  - The impact of food poverty
  - The health status in a family and any young careering responsibilities they are having to pick up.